

Community Policy Statement

It is our commitment to ensure that our Hotel's operation has the minimum possible impact upon the local residential and business community, therefore our management team and staff continuously works to ensure that the NESTOR HOTEL has positive social and economic impacts. We are setting primary goals related to our Community Policy, as apposed hereinafter:

1. **Certifications:**

- Travelife: Our aim will be to maintain as of 2015 our Travelife Silver Award, within the bounds of satisfying broader sustainability criteria including the socio-economic impacts and staff welfare. Thereafter we will be committed to improve our performance and further achieve Gold Travelife Award.

-Green key certification: Our Hotel is holder of the GREEN KEY CERTIFICATION since 2011.

-ISO 14001:2004: Our aim is to operate our Hotel within the requirements of ISO 14001 and eventually certify our Hotel in the nearest future.

- ISO 9001:2008: Through the establishment and implementation of a quality management system as per the requirements of ISO 9001, we seek to identify and meet guests' requirements, to act within the national legal framework and to continually improve products and services and the effectiveness of our processes.

- ISO 22000:2005: We have identified and evaluated the possible hazards (physical, chemical, biological) throughout the chain of production and handling of foods, as well as the the Critical Control Points based on Decision Tree Diagram and placed a monitoring and control plan in order to ensure that the Critical Control Points do not exceed the critical limits. At the same time the Management ensures the application of rules of personal hygiene of personnel that handles food. To this end we are certified with ISO 22000.

2. **Promotion of Responsible Tourism in the Area**

Our Hotel is an active member of the Cyprus Hotel Association, with the cooperation of which and through which we aim to ensure that we are able to promote and improve greater economic and social benefits for the residential and business community.

3. **Purchasing**

Our policy it to purchase and promote local products and help the utmost local producers. This will help reduce CO2 emissions from transportation. At the same time we ensure that the safety and quality of our products are not compromised. In addition we do our utmost, despite the current economic recession, to pay our suppliers within the credit terms as per their request.

4. **Employment**

Since our Hotel's opening in 1992, our policy is that at least the 70% of our manpower is local people, as we understand that wages will be spent locally, providing further economic benefit to our community.

5. **Charitable events**

It's our commitment and policy to at all times support Charity Foundations, Events and the Local Community in general, through donations, through offering complimentary overnight stays etc. We also offer on a random basis sponsorships to local football team clubs and further social associations.

6. **Community integration**

All Management, Superintendents, Supervisors and Workers are committed to ensure respect on children's rights and children's protection from all forms of exploitation, including sexual exploitation. We emphasize at all times on noble rivalry and ethical values & virtues, as everyone in our community adds value. To this end all employees are adequately trained so as to identify and report any incidents immediately.

Signed:

Date: 30/03/2015.

Tasos Pavlou
General Manager